

## Nova Technologies Certified as a Microsoft Solutions Partner, Ranking Among the Top 5% of Providers

Leading Managed Technology Services Provider Demonstrates Highest Level of Expertise to Elevate Customer Success

PLYMOUTH, MN – December 29, 2024 - Nova Technologies, a leading managed technology services provider (MTSP), has officially earned the coveted designation of Microsoft Solutions Partner, a certification placing the company in the top 5% of all Microsoft providers worldwide. Over the years, Nova Technologies has grown to popularity by consistently delivering customer experience and focusing on increasing the efficiency of the organizations it supports. One of the key ingredients to their success has been their superior technical expertise, which is clearly demonstrated by this recent achievement. This accolade underscores Nova Technologies's exceptional expertise, experience, and commitment to helping customers leverage Microsoft technologies to their fullest potential.

This prestigious certification is not easily attained. There are various criteria including performance (revenue and usage growth), customer success (deployments and certifications), and skilled certifications (number of certified professionals on staff), in addition to various other factors. However, the most important factor is a proven track record of high customer satisfaction rates. Achieving this certification required Nova Technologies to meet rigorous benchmarks, showcasing advanced knowledge and capabilities in cloud services, data management, and

infrastructure solutions. Microsoft awards the designation to providers that demonstrate this significant level of expertise, but also monitors them to ensure they consistently keep up to date with the latest technological developments in order to retain their status.

"Our designation as a Microsoft Solutions Partner reflects years of dedication to providing our customers with the best solutions," said Pete Jones, Owner/President at Nova Technologies. "It means we're not just using Microsoft tools; we're maximizing their potential to help businesses succeed. Whether it's transitioning to the cloud with Microsoft Azure or creating more efficient systems with Office 365, we ensure our customers are getting the best value and the most effective solutions."

As a Solutions Partner, Nova Technologies brings Azure Certified Architecture expertise to its customers, enabling them to adopt cloud technologies with confidence. By leveraging Azure's scalability, reliability, and security, businesses can modernize their IT infrastructure, reduce costs, and position themselves for future growth.

"Cloud technology is no longer a luxury; it's a necessity for businesses that want to stay competitive," Jones continued. "Our certification gives our customers peace of mind knowing they're working with a partner who truly understands how to make Microsoft's tools work for them."

Businesses considering a move to the cloud or looking to improve their use of Microsoft tools can rely on Nova Technologies for guidance. The company's Microsoft Solutions Partner designation signifies not only expertise but also a proven ability to deliver results that align with customers' strategic goals.

## ABOUT NOVA TECHNOLOGIES

Nova Technologies is Minnesota's largest and most experienced Toshiba and Zultys dealer. Telecommunications runs your business. The team at Nova Technologies has a history dating back to the early 1980's. Nova Technologies does not just provide telephone system equipment and service: we provide a stake in the business of our customers. We learn their business and work with them to ensure they are receiving the very best value. Our goal is a lifelong partnership. The company's goal is maximum customer satisfaction through total customer satisfaction.

Nova Technologies provides customers with industry leading technology, serviced by Factory Certified technicians with years of experience. Customer training is offered for every component of the phone system by Nova Technologies' highly experienced team.

The company's trusted and professional technicians offer service to ensure system reliability. Nova Technologies also offers comprehensive emergency service 24 hours a day, 7 days a week guaranteed within 2 hours.

For more information on Nova Technologies call (952) 473-2100 or visit http://www.nova-tech.us.