



Hosted Voice

MOVE YOUR BUSINESS INTO THE FUTURE

Providing a professional experience when your customers call is critical - it can be the difference between winning or losing business. So no matter how small your business, you should have access to the same features and professional functionality of a big company. With Hosted Voice, Metaswitch delivers a best-in-class phone system with all the bells and whistles of a big company phone system - all at an incredibly attractive price.



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- No upfront cost for equipment and phones
- Bundled price includes everything you need - phone system, long distance, and equipment
- Popular features such as simultaneous ring, auto attendant, hunt groups, and music-on-hold
- Network-based service means Hosted Voice
- Optional Mobility Package enables you to integrate your iPhone or Android devices.
- Scalable to meet your changing business needs
- Web interface enables you to change features at a click of a mouse



Yealink SIP-T41P

The SIP-T41P is a feature-rich sip phone for business. The 3-line IP Phone has been designed by pursuing ease of use in even the tiniest details.



Yealink Ultra-elegant Gigabit IP Phone SIP-T48G

A large touch panel makes switching between different screens and applications swift, easy and convenient - Perfect for Executives!



Yealink SIP-T42G

The SIP-T42G is a feature-rich sip gigabit IP phone for business. The 3-Line IP Phone has been designed by pursuing ease of use in even the tiniest details.



Polycom IP 5000
Premium IP conference room phone - ideal for mid-sized applications

Benefits

Hosted Voice is truly the last phone system you'll ever need. It delivers best-in-class capabilities at a price that's affordable for all. Hosted Voice has a lot of advantages compared to "premises-based" phone systems, namely low capital expenses, predictable billing, business continuity benefits, and no obsolescence. It has everything you need to run your business and be more productive.

Included with the price of each "seat", or user, is:

- Full feature set plus a web portal to customize the business or employee experience
- Brand new Polycom IP phone
- Business-wide features such as Hunt Groups, Auto Attendant and Music-on-Hold
- Unlimited Long Distance minutes
- 250 minutes of Conferencing per month
- Equipment, installation and personalized training

There are no hidden costs - you simply pay a flat rate per phone per month and that's it. As your business expands, you can simply add new users to your account. Have a remote employee? The power of Hosted Voice enables you to put a phone virtually anywhere with an Internet connection and have it work seamlessly with the rest of your business.



Administer the service through the Hosted Voice Web Portal

Hosted Voice provides a convenient web portal access that makes it easy to listen to voicemail, view faxes, and change call handling rules for your business phone number. In addition to the user portals, the administrator has a separate portal to manage business - level features.

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User Features

Feature	Basic	Enhanced
Call Park/Hold/Transfer	x	x
Call Waiting	x	x
Calling Name/Number Delivery (Caller ID)	x	x
Account Codes	x	x
Call Pickup Groups	x	x
Call Paging Groups	x	x
Short Codes	x	x
Multi Line Hunt Groups	x	x
End User Web Portal		x
Automatic Callback		x
Busy/Delayed Call Forwarding		x
Do Not Disturb		x
Selective Call Forwarding/Rejection		x
Voicemail w/ email notification		x
Network Based Contacts Database		x
Click-to-Dial		x
Deskphone Management/Customization		x
Bridged / Shared Line Appearance		x
Line State Monitoring		x
Simultaneous Ring/Find-me, follow-me		x
Distinctive Ringing		x
Time of Day/Day of Week Routing		x

Administrative Features

Included on every Hosted Voice account

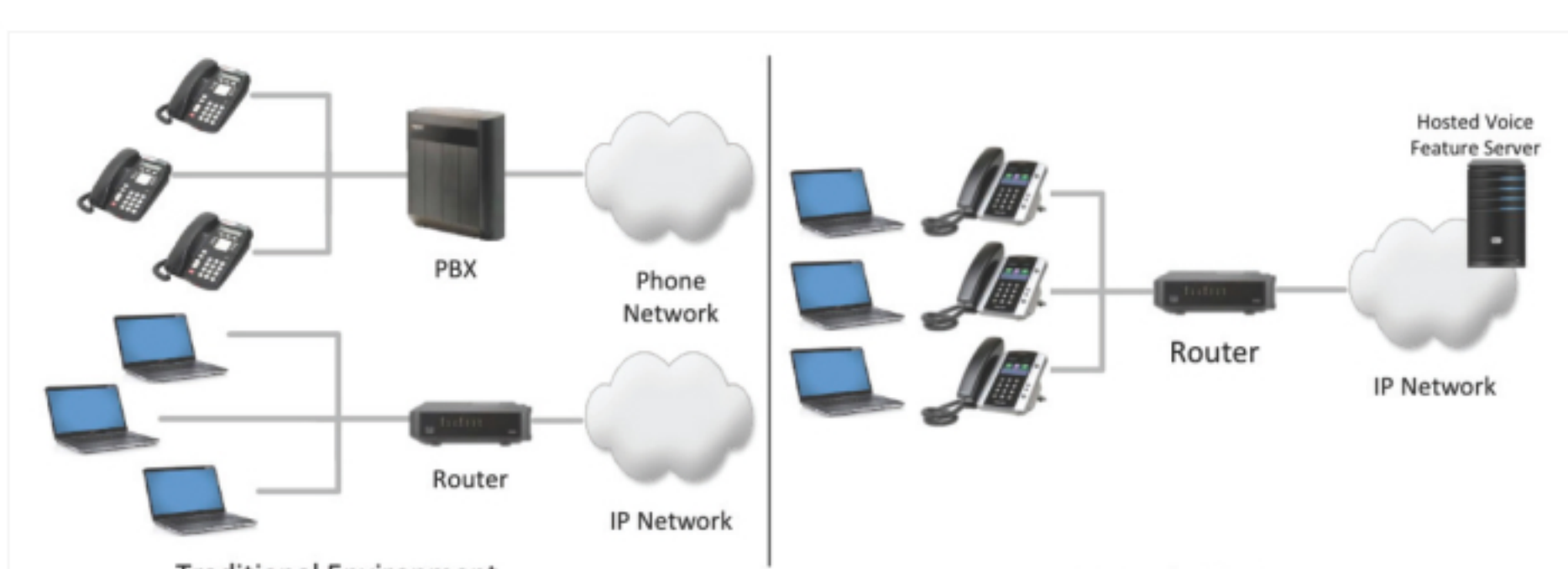
Administrator Web Portal	x	
Auto Attendant	x	
Subscriber Moves, Adds, Changes	x	
Department-level Administration	x	
Music-On-Hold/Management	x	



PLAN FOR THE UNEXPECTED

A failed communications infrastructure can cost your business in lost sales opportunities and reduced employee productivity. Having a strategy to prepare against the unexpected is critical.

Hosted Voice can greatly add to your Business Continuity planning. Since calls are processed in the Metaswitch network, not on your site, business can continue even if your facility is down. We can even automatically sense a disruption and route calls to another location or device automatically. Ask us how Metaswitch can help you devise a comprehensive Business Continuity strategy to keep you up-and-running.



In a traditional environment, multiple connections are required to deliver voice and data, and multiple pieces of equipment are needed. With Hosted Voice, a single IP connection delivers everything you need for voice and data, including the phone system functionality.



**WHAT ARE YOU WAITING FOR?
FIND OUT HOW HOSTEDVOICE CAN MAKE
YOUR BUSINESS MORE PRODUCTIVE**

Call us at
952-473-2100

or email:
info@nova-communications.com

Mobility package extends features to your phone or tablet.

Metaswitch's mobility package is a great way to integrate a mobile device, tablet, or laptop into their corporate communications landscape. It includes downloadable clients for:

- Windows & Mac OSX based laptops
- Android-based devices and tablets
- IOS (Apple) - based devices and tablets

Each of the clients provides full integration with desk phone functions. It also has soft phone functions, enabling the user to send and receive calls from any device.



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